



Registration Instructions for Online Sales Tax and Licensing

Go to: <https://carbondale.munirevs.com>

1. Click "Go" to Register

New Users
Register

Confirm E-mail
Enter your e-mail address and follow the instructions in the e-mail you will receive.

If you do not receive the e-mail immediately, be sure to check your junk mail, quarantine services (i.e. Postini, Spam Assassin) and add info@munirevs.com and support@munirevs.com as safe senders. After you have done this, enter your e-mail address above again. Contact MUNIRevs support for assistance.

2. Create User Profile

Register

Set Your Password

New Password *

Re-enter New Pas

User Profile

This information is to confirm that the business licensee is authorizing the below individual to have access to their MUNIRevs account.

First Name *

Last Name *

Telephone *

Country *

United States

Address *

City *


State *

Postal Code *

Continue to Business Profile

3. Link to Business

◆ Select "I already have an existing ."

 I already have an existing business license.

◆ Enter 6 Digit Number, MUNIRevs Activation Code (NOT case sensitive) and Click Lookup

Business License Number

Your 6-digit Business License Number

421509

AND

MUNIRevs Activation Code

Your 6-digit MUNIRevs Activation Code

d7fkhq

Lookup

◆ Select your Role and click "Connect." Note - Businesses can have an unlimited number of users on each account.

The following business was found. To connect to this business, indicate your role, then click "Connect".

Found Business:	Business Name	Role	Assigned by	Date	Connect
[457612] Sweet Rides, LLC	Accountant	Erin Neer	08/25/13 08:55:44	Connect	

To add another business, simply enter the above credentials, and repeat the **Lookup** and **Connect** steps above. When done adding businesses, Click the **orange button** to proceed to your **Business Center**.

For Assistance Contact MUNIRevs Support at
support@munirevs.com or (888) 751-1911



Frequently Asked Questions for Online Sales Tax and Business Licensing

<https://carbondale.munirevs.com>

What types of assistance can MUNIRevs provide to me?

MUNIRevs can assist you with all your system and account questions. Whether you have a question about your account or technical questions about how to do something in MUNIRevs, please reach out to our support team. We can always reach out to the Jurisdiction on your behalf if we need their assistance with one of your questions. You can reach MUNIRevs at support@munirevs.com and by phone at (888) 751-1911.

Where are my tax forms? My Action Center is empty?

Your tax forms will be available on the 1st day of the month following the last day of the tax period. For example, for monthly filers, the August 2014 tax forms will be available in your Action Center on September 1, 2014. Third Quarter, 2014 forms will also be available on 10/1/14. If you do not see the forms you expected, simply contact MUNIRevs support for assistance.

Can I manage multiple businesses with one login?

Yes - to do so, click Add an additional business to your account. Select whether the business is an existing business or whether you are applying for a new business. You will need your **6 digit License Number (which may include leading zeroes)** and **MUNIRevs Activation Code** to connect to an existing business record.

Can a business have more than one user?

Yes, each business can have an unlimited number of users. Each user is required to provide the **6 digit License Number and MUNIRevs Activation code** to be authorized to connect to an existing business record.

I did not receive or misplaced the letter with my activation code. What do I do?

Contact MUNIRevs support at support@munirevs.com or (888) 751-1911 for assistance. You will need to confirm account details to be verified for the account and then our staff can assist you with connecting.

Can I file a Zero File tax return through MUNIRevs?

To file a zero file tax form, select your tax form from your Action Center. Then, complete the required information on the remittance, including Gross Sales and any deductions. *You will then need to follow the orange "Action Buttons" until you arrive at the Receipt. NOTE : This process requires that you go all the way through the cart to perform a Zero File Checkout.*

What payment types are accepted through MUNIRevs?

Carbondale offers free ACH Debit, or e-check payments. In addition, if you need to remit via ACH Credit, please e-mail support@munirevs.com for payment instructions and to add this setting to your account.

The Town of Carbondale currently does not have a credit card convenience fee.

I have an ACH Debit Block on my bank account. What is the Debit Block ID?

The Debit block ID for the following jurisdictions

Avon
Carbondale
Cortez
Montrose
Telluride

is through the payment provider below:

Entity Name: Vericheck Incorporated
Debit Block ID: 4013137ZST

Can I schedule a payment in MUNIRevs?

For your security, MUNIRevs does not store any payment information in the system. **You will need to enter your desired payment information each time you check out.**

If you would like to transmit payments via ACH Credit, e-mail support@munirevs.com for payment instructions and to add this setting to your account.

How do I change or update my User information?

Select "My Account" at the top of the page when you are logged in to update your user or business information, including, mailing address, phone number and other contact information.

I forgot my password. What do I do?

From the Log In page, click the "Forgot your password" link and follow the instructions that will be e-mailed to the User's registered e-mail address.

Do I have to login to MUNIRevs to see my alerts and reminders?

No. All alerts are e-mailed to your authenticated e-mail address. When you login to the system, you will also see any open alerts that need to be addressed in your Action Center.

Can I apply for a new license through MUNIRevs?

Yes. To apply for a new , simply click "Add an additional business to your account" under Manage your Business. Select New Business and proceed through the prompts to register your new business with the Jurisdiction.

Can I renew or manage an existing license through MUNIRevs?

Yes. License renewals will be initiated based upon the expiration date of each license. You will be notified of available actions when a renewal license requirement is upcoming.

**For Assistance, Contact
MUNIRevs Support
support@munirevs.com
(888) 751-1911**